

DERRYDALE ANIMAL HOSPITAL

COVID-19 Update 2021

Curbside Care Still in Effect

We have been provided with a guide from the Ontario Veterinary Medical Association with respect to recommendations for patient care during the entire pandemic. We have been reviewing every update as it is sent to us and using that guide to help us plan our daily operations and to prepare for what may be required in the future.

Many clients continue to ask if they can come inside the practice. In order to keep clients and practice staff safe and healthy, we are continuing to practice the curbside care we have been offering since the start of the pandemic. At the veterinarian's discretion, 1-2 clients may be allowed to enter only for extreme emergencies or for euthanasia services, and in these circumstances, masks must be worn and protective measures must be followed.

Please continue to park at our dedicated parking spaces, where possible, for curbside care and pick up. We now have a new wireless payment machine which can be used outside the clinic.

We are grateful for your understanding, patience and support as this new way of doing things can often lead to extra time and many unforeseen challenges.

As people start to receive vaccinations for Covid-19 we will continue to refer to the OVMA recommendations for guidance on best practices as we all work together to reopen our community and put our families and businesses back together in a positive way.

We hope you have all been able to stay safe and well during this time. We are here to help you with your pet's needs so please contact us if you have any questions or need care.

Sincerely,

Dr. Z, Dr. Jenny, Tracy, Sheri, Dana, Katherine, Kristy, Chantel, Emily
and the whole DERRYDALE FAMILY!!